

DEFINING GUEST EXPERIENCE SINCE 1942

Designers & Manufacturers of Professional Hotel Bedroom Products

Portfolio 2015/16

www.northmace.com























Our team's passion for designing and manufacturing products that enhance the guest experience makes the Northmace and Hendon brands the choice for hoteliers in over 100 countries around the world."

President, Northmace & Hendon



Northmace

DEFINING GUEST EXPERIENCE SINCE 1942

Northmace is the market leader in the design and manufacture of professional electrical items for the hotel bedroom. The range includes:

	Hotel Safety Hairdryers	n	06 - 10
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	Hotel Bedroom Safety Ironing Centres	1	11 - 15
0	Hotel Safety Irons	р.	16 - 17
0	Hotel Safety Welcome Trays	p.	18 - 24
•	Hotel Safety Kettles	p.	25 - 29

All of Northmace's electrical items are manufactured to the highest international standards including CE, RoHS, SASO / Intertek and SGS approved.

Hendon

ESTD. LONDON 1942

Hendon is the market leader in the design and manufacture of professional non-electrical items for the hotel bedroom. The range includes:

•	Guest Ironing Board	p.	15
0	Guest Trays	p.	22 - 24
•	Hotel Luggage Racks	p.	30 - 32
0	Hotel Bedroom & Bathroom Essentials	p.	33 - 37

There are many unmistakeable characteristics that define the Hendon range – distinctive design, timeless appeal and economic performance.



Our team's passion for designing and manufacturing products that improve the guest's experience makes Northmace & Hendon the brand of choice for hoteliers in over 100 countries.

The initial research, design and development of Northmace & Hendon products is done at our HQ in the United Kingdom. It is here that some of the world's top designers focus on developing professional and sustainable products, built to last and with timeless appeal.



All of Northmace & Hendon's products are manufactured to the highest international standards including CE, RoHS, SASO / Intertek and SGS approved. Each electrical item contains market leading safety features to ensure peace of mind for you, the hotelier.

Our range combines safety and efficiency with guest-intuitive design, ensuring a world class experience for your guests.



Environmentally Friendly Product

Northmace & Hendon seeks to minimise waste, maximise recycling and conserve resources. "Total Life Cycle" is the Northmace environmental driver and wherever appropriate, recyclable materials and packaging is used.

Northmace designs products to protect the environment through minimising energy usage. In addition, they comply fully with the European Directives on "Restrictions of Hazardous Substances" and "Waste Electrical and Electronic Equipment".



Northmace Hotel Safety Hairdryer - Regal

Every luxury a guest could want.

- Powerful 1850W
- Safety / economy "on-off" switch
- 2 fan speeds with 3 heat settings
- Anti-theft security wall holder
- · Coiled cable
- Safety thermostatic cut-out to help prevent over-heating
- Complete with plug for simple and economic installation
- No electrician required to fit (can if required be hard wired by a professional electrician)
- Comes with styling concentrator and diffuser
- Luxury hairdryer bag available
- Not designed for use in public areas



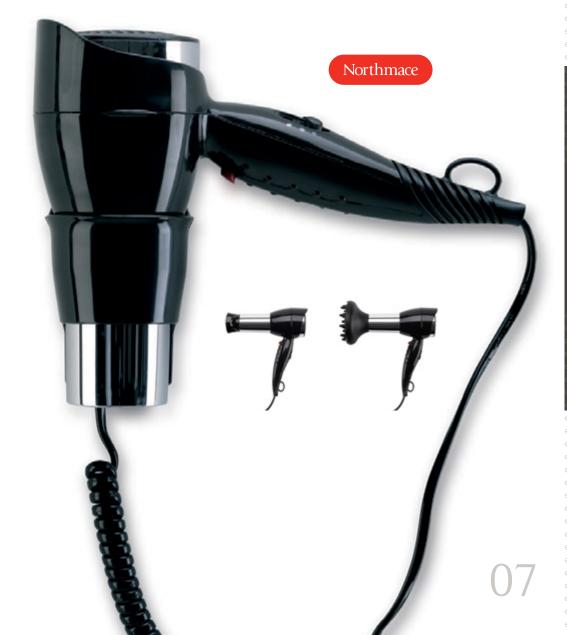
Product Code:













Northmace Hotel Safety Hairdryer - President

A beautiful ionic hairdryer.

- Ionic for more manageable and healthier hair
- Powerful 2000W
- Ideal for drawer or wall mounting
- Safety / economy "on-off" switch
- Safety thermostatic cut-out to help prevent over-heating
- 2 fan speeds with 3 heat settings
- Universal anti-theft security drawer / wall holder
- Soft to the touch hairdryer body
- Coiled cable
- Complete with plug for simple and economic installation
 No electrician required to fit (can if required be hard wired by a professional
- · Comes with styling concentrator
- Luxury hairdryer bag available
- Not designed for use in public areas













Northmace Hotel Safety Hairdryer - Valette

A sleek modern design.

- Efficient 1600W
- · Ideal for drawer or wall mounting
- Safety / economy "on-off" switch
- · Safety thermostatic cut-out to help prevent over-heating
- 3 fan speeds / heat settings
- · Universal anti-theft security drawer / wall holder
- Coiled cable
- Comes with styling concentrator
- Complete with plug for simple and economic installation
- No electrician required to fit (can if required be hard wired by a professional electrician)
- Luxury hairdryer bag available separately
- Not designed for use in public areas



Product Code: VHD

Guarantee: 3

Hairdryer Bag Available:







Northmace Hotel Safety Hairdryer - Classic

Space saving, versatile and reliable.

Product Code:

- Energy saving 1200W
- Safety / economy "on-off" switch
- Safety thermostatic cut-out to help prevent over-heating
- 2 fan speeds / heat settings
- Anti-theft security wall holder
- Coiled cable

Colour:

 Comes with integral styling concentrator

White

- Complete with plug for simple and economic installation
- · No electrician required to fit (can if required be hard wired by a professional electrician)
- Hairdryer bag available separately

Guarantee:

Not designed for use in public areas







 Complete with plug for simple and economic installation

Northmace

- · No electrician required to fit (can if required be hard wired by a professional electrician)
- Hairdryer bag available separately
- Not designed for use in public areas



Guarantee:







Northmace Hotel Safety Hairdryer - Standard Petite

Compact and useful.

- Economic 1200W
- Safety / economy "on-off" switch
- Safety thermostatic cut-out to help prevent over-heating
- 2 fan speeds / heat settings
- · Anti-theft security wall holder
- Comes with optional styling





Northmace Hotel Safety Steam Ironing Centre - Avantgarde

The luxury solution to in-room guest ironing.

- Quality steel build for long life
- Luxury, extra-padded metalised board cover
- Anti-theft feature securing iron to board
- Space saving design
- Integral hook for wardrobe hanging (optional wall bracket included)
- Cord tidy
- Specially designed feet for enhanced stability
- Comes complete with Steam Hotel Safety Iron with Auto-Off timer safety feature – 30 seconds horizontal and 8 minutes vertical
- Composite heat resistant strap to restrain iron
- Adjustable board height
- We recommend one Ironing Centre per bedroom





Guarantee:

4-AFARS

Northmace Hotel Safety Dry Ironing Centre - Elegance

The favoured and neat solution to in-room guest ironing.

- · Quality steel build for long life
- Luxury, extra-padded metalised board cover
- Anti-theft feature securing iron to board
- Space saving design
- Integral hook for wardrobe hanging (optional wall bracket included)
- Cord tidy
- Specially designed feet for enhanced stability
- Comes complete with Dry Hotel Safety Iron with Auto-Off timer safety feature
- 30 seconds horizontal and 8 minutes vertical
- Composite heat resistant strap to restrain iron
- Adjustable board height
- We recommend one Ironing Centre per bedroom



Product Code: EIC

Guarantee:

3 YEARS

Northmace







Northmace Hotel Safety Dry Ironing Centre - Valette

Chosen for its contemporary and space-efficient design.

- Space saving design
- Quality steel build for long life
- Anti-theft feature securing iron to board
- Integral hook for wardrobe hanging
- Cord tidy
- Comes with Dry Hotel Safety Iron with Auto-Off timer safety feature
 - 30 seconds horizontal and 8 minutes vertical.
- Composite heat resistant strap to restrain iron
- Metalised cover
- · Adjustable board height
- We recommend one Ironing Centre per bedroom



NEW

Hendon Guest Ironing Board

Contemporary space-efficient design.

- Shortest mesh framed board available (110cm when folded including legs)
- T-bar legs
- Quality steel build for long life
- Adjustable board height 4 height options
- Luxury foam backed, metalised cover for superior ironing experience
- Leg locking mechanism for secure storage and transport
- Robust and protective footcap

Colour: Product Code: HGB Guarantee: 3

Hendon









Northmace Hotel Safety Steam Iron - Avantgarde

The ultimate Hotel Safety Iron for guest use.

- Guest friendly controls
- Integral Hotel Auto-Off timer safety feature – 30 seconds horizontal and 8 minutes vertical
- Non-stick "easy glide" stainless steel sole plate
- Auto-off indicator light

Colour:

- Burst of steam and spray facilities
- Self-Clean feature
- Drip-stop function
- Anti-calc system
- Hotel specific rubber power cord to help prevent cord damage





Northmace

Northmace Hotel Safety Dry Iron - Elegance

The safe and easy choice for guests.

- Integral Hotel Auto-Off timer safety feature – 30 seconds horizontal and 8 minutes vertical
- Guest friendly controls
- Non-stick "easy glide" stainless steel sole plate
- Hotel specific rubber power cord to help prevent cord damage

Colour: Black
Silver

Product Code: ED

Guarantee:

3 years

Product Code:



Northmace Hotel Safety Welcome Tray - Regal

Quite simply the best in the world.

- For excellent resistance against heat, stains and scratches, the base tray, lift-off tray and ingredients dish are all manufactured from Melamine.
- Melamine lift-off tray to contain spillage, protect furniture, and for guest convenience
- Compartmentalised ingredients dish for easy portion control and to aid guest selection
- Integral, quick boil, 1 litre, energy saving, cordless kettle with concealed element and indicator light
- Boil dry safety feature
- Easy for housekeeping to clean inside kettle



Product Code: RWT







Northmace Hotel Safety Welcome Tray - Valette

A sleek contemporary design.

- Lift-off tray to contain spillage, protect furniture and furnishings, and for guest convenience
- Integral, quick boil, 0.9 litre, energy saving, cordless kettle
- Indicator light and concealed element
- · Boil dry safety feature
- Ingredients displayed for easy portion control and to aid guest selection
- Easy for housekeepers to clean inside the kettle



Product Code: VWT

Guarantee:

3



Northmace Hotel Safety Welcome Tray - Avantgarde

The interior designers' choice.

- Ingredients compartment with hinged lid for where hoteliers prefer to keep ingredients out of sight
- Independent tray to allow positioning of crockery to suit
- Integral, quick boil, 0.9 litre, energy saving, cordless kettle with concealed element and indicator light
- Boil dry safety feature
- · Housekeepers can clean inside the kettle





Northmace Hotel Safety Welcome Tray - Elegance

The favourite with hotels worldwide for its space saving design.

- · Wall mounted or free-standing
- · Lift-off tray to contain spillage, protect furniture and furnishings, and for guest convenience
- Ingredients displayed for easy portion control and to aid guest selection
- Integral, quick boil, 0.8 litre, energy saving, cordless kettle
- · Concealed element and indicator light
- Boil dry safety feature
- · Easy for housekeeping to clean inside kettle

White Product Code: Guarantee:



Northmace Hotel Safety Welcome Tray - Standard

Ideal for when space is at a premium.

- · Wall mounted or free-standing
- Lift-off tray to contain spillage, protect furniture and furnishings, and for guest convenience
- Ingredients displayed for easy portion control and to aid guest selection
- Integral, quick boil, 1 litre, energy saving, cordless kettle with indicator light
- · Boil dry safety feature
- Easy for housekeeping to clean inside kettle
- Compact and space saving



Hendon Tray Set

A timeless classic – simply add the kettle of your choice.

- 3 part set manufactured in tough ABS
- Base tray, lift off tray and ingredients container
- · Non-slip feet

- Versatile
- Suitable for use with all Northmace Hotel Kettles





Hendon

NEW

Hendon Wooden Tray

Eco credentials, beautiful design.

- Elegant and considered design
- 3 recesses for ingredients and crockery
- Suitable for use with all Northmace Hotel Safety Kettles
- Non-slip feet
- Varnished wood to ensure maximum durability



Colour: Bamboo

Product Code: HWTB

Guarantee:

3×EARS

NEW

Hendon



Hendon Leatherette Tray Set

Luxurious look and feel.

- Unique fitted plastic insert to protect the tray from spillages
- Luxurious leatherette finish
- Leatherette ingredients dish with non-slip feet
- Suitable for use with all Northmace Hotel Safety Kettles
- Non-slip feet



Product Code: HLT

Guarantee:

3 YEARS





Northmace Hotel Safety Kettle - Regal

Selected by luxury hotels for its appearance and reliability.

- 1 litre cordless kettle, quick boil, energy saver
- Concealed element in stainless steel floor
- · Auto switch-off with indicator light
- 360° base with anti-theft fixing and cord tidy
- Safety locking lid
- Luxurious chrome finish
- Boil dry safety feature
- Cool grip handle
- Easy for Housekeeping to clean inside kettle







Northmace Hotel Safety Kettle - Valette

Appreciated for its style.

- Quick boil, 0.9 litre, energy saving, cordless kettle
- Concealed element in stainless steel floor
- Auto-switch off with indicator light in switch
- Boil dry safety feature
- 360° base with anti-theft fixing and cord tidy
- Sight window to indicate water level
- Easy for housekeepers to clean inside the kettle

Colour:

Stainless
Steel (Matt)

Product Code: VHK

Guarantee:

3 YEARS





Northmace Hotel Safety Kettle - Avantgarde

A design icon.

- 0.9 litre cordless kettle, quick boil, energy saver
- Concealed element in stainless steel floor
- Auto switch-off with indicator light in switch
- Housekeepers can clean inside the kettle
- 360° base with anti-theft fixing and cord tidy
- Safety locking lid
- Sight windows to indicate water level
- Extra strong body
- Boil dry safety feature



Northmace Hotel Safety Kettle - President

An eco-friendly sized kettle that looks at home in top hotels.

- Designed to be filled through spout for convenience
- 0.8 litre cordless kettle, quick boil, energy saver
- Concealed element in stainless steel floor
- · Auto switch-off with indicator light
- 360° base with anti-theft fixing and cord tidy
- Hinged lid
- Sight windows to indicate water level
- Extra strong body
- Boil dry safety feature
- Easy for housekeeping to clean inside kettle









Hendon Luggage Rack - Elegance

Attractive timeless design.

- Designer shaped legs
- Special back helps stop cases from damaging the wall
- Extra tough webbing
- Folds away to save space when not in use
- Strong steel legs





Hendon Luggage Rack - Valette

The favourite with hotels worldwide.

- Extra tough webbing
- Folds away to save space when not in use
- Attractive design
- Strong steel legs





Hendon Luggage Rack - Classic

The original and still the best.

- Designed by one of the world's top designers
- Solid wood
- Extra tough webbing
- Folds away to save space when not in use





Hendon Luggage Rack - Standard

Robust and economical solution.

- Purposeful design
- Tough webbing
- Steel legs
- Folds away to save space when not in use





Hendon



Hendon Hotel Wastepaper Bin - President

The attractive solution to waste.

- 11 Litre
- Extra strong build
- Easy to clean
- Stainless steel construction
- Timeless design
- Sold in boxes of 5



Hendon



Hendon Hotel Wastepaper Bin - Classic

The unobtrusive bin.

- 11 Litre
- Strong build
- Easy to clean
- All steel construction
- Sold in boxes of 5



Hendon



Hendon Stainless Steel Pedal Bin (Bright) 3L & 5L

Ideal for bathrooms and washrooms.

- 3L Elegance and 5L Valette
- Removable and easy to clean black plastic inner bucket
- · Stainless steel construction
- Anti-scuff plastic base



Hendon



Hendon Wooden Coathangers - President

The timeless classic.

- Hooked or security
- Suitable for trousers as well as skirts
- Luxurious "wishbone" construction
- Skirt notches
- Anti-slip rubber insert on wooden trouser rail
- Sold in packs of 50



Hendon



Hendon Coathangers with Skirt Clips - President

A little extra finishing touch in the wardrobe.

- Hooked or security
- Easy to use, durable skirt clips
- "Anti-crush" pads on skirt clips to protect
 clothes
- Suitable for trousers as well as skirts
- · Luxurious "wishbone" construction
- Skirt notches as well as Skirt clips
- Sold in packs of 50







Hendon



Hendon Security Rings

Simple to use, simple to fit.

- Unique forward facing design delights guests
- Simple for guests to use
- Polypropylene snap-on captive ring can be securely fitted without removing wardrobe hanging rail
- Fits a wide range of hangers
- Sold in packs of 50











Hendon Guest Mirror - Standard

The necessity appreciated by male and female guests.

- Double sided one side normal mirror, the other magnifying mirror
- 170mm diameter (approx.)
- Twin arm for ease of use





Hendon Hotel Rubber Bath/Shower Mat

Very popular with housekeepers.

- Anti-slip safety sucker pads
- Textured surface with anti-mildew treatment
- Machine washable
- Use on non-textured flat surface only
- Sold in packs of 5



Hendon



Hendon Quick-Fit Hotel Shower Curtain

Quick and easy to hang.

- Satin stripe white polyester
- Machine washable
- · Reinforced non-rust quick-fit eyelets
- Anti-mildew treated
- Weighted bottom hem

Colour: White Product Code: SCWQ (1800x1800mm)

Hendon



Hendon Hotel Shower Curtain

Luxurious look in every bathroom.

- Satin stripe white polyester
- Machine washable
- · Reinforced non-rust eyelets
- Complete with 12 free plastic hooks
- Water-resistant, anti-mildew treated
- · Weighted bottom hem

Colour: White Product Code: SCW (I800xI800mm)



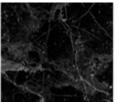
Whilst a lot has changed since we invented the first Hotel Hairdryer, Hotel Kettle, Hotel Welcome Tray and Hotel Bedroom Ironing Centre, one thing remains constant - our steadfast commitment to enhancing your guest's experience."

President, Northmace & Hendon

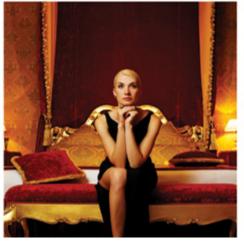






















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Chosen by professional hoteliers in over 100 countries.

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